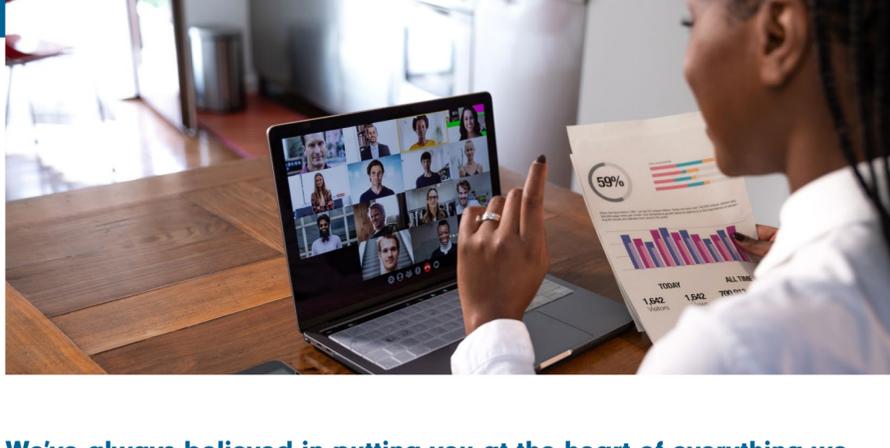


Value that works for you



We've always believed in putting you at the heart of everything we do, which is why we're focused on delivering great value and excellent service whenever you need us, all for just 25bps. Let's take a closer look at everything you can expect from us when you choose our platform.

Enhanced security

We take security seriously, and are committed to helping you protect your clients' information as well as their assets.

We work hard to prevent, detect and report every form of financial crime, and have created a range of resources to support you and your business's

security too, from helping to spot fraudulent activity to managing your cybersecurity.

In addition to Fidelity's coverage from the Financial Services Compensation Scheme, we also spread any cash held on our platform across several banks, so you can rest assured your clients' money is secure.

Safety first

We expend considerable effort and resources protecting client data from fraudulent activity, and have implemented:



Secure zones



Firewalls



Intrusion prevention systems



Data loss prevention tools



Transport Layer Security (TLS) and other encryption techniques

Reporting suite

With the continuous increase in client-centric regulation, we know instant access to client data and information has become vital.

We offer a suite of over **thirty reports** designed to let you access detailed information about your clients and their investments, tailored to your requirements.

We're constantly **refining and enhancing our existing reports**, and **developing new ones**.

Our reporting suite lets you generate an overview of all of your clients' investments, details and allowances, as well as more granular options like a breakdown of the funds and product wrappers utilised on the platform.

It also allows you to access information that's important in running your business. From details about your fees, to who within your firm has access to our services.



Client reporting



ISA contribution report



Capital gains report



Pension summary report



Portfolio & Assigned client daily report



Fee reporting



Annual statement and valuations



Client holdings report



MiFID II costs and charges summaries

Smart functionality

Whatever investment proposition you have adopted, our platform offers a variety of sophisticated tools that allow you to **manage your clients' assets effectively**.

Our **investment finder tool** enables you to intuitively search for investment within our range of over 5,500

options and access the crucial data you need for your assessments. And our **capital gains reporting tool** also allows you to manage and report your clients' capital gain position without having to retrieve the data from transaction histories, saving you time and effort.

Handy platform features

- Create and maintain an infinite number of bespoke model portfolios that you can assign to client accounts
- Automatic reconciliation of adviser fees
- Rebalance at client or account level
- Perform bulk rebalancing at portfolio level
- Produce a detailed set of reports, supporting control and audit functions

Cash management

We automatically set up product cash accounts for all pension, ISA and Investment Account wrappers opened, with no minimum cash holding. And our Cash Management Account (CMA) allows your clients to hold

cash outside product wrappers. So you can rely on us to manage all fees, charges and income payments, saving you admin time.

And it's important to note we:

- Look to cash first, and only sell down/disinvest if insufficient cash is available.
- Disinvest from the largest holding, though you can specify a nominated fund as an alternative.
- Don't charge on cash.
- Automatically ring-fence the proceeds of any regular disinvestment, so we can always meet payments on time.

Experience is everything

Our online portal is designed to provide your clients with a **modern, professional and user-friendly system**. And behind the scenes, you'll be able to offer them a gateway to their investments, while giving them access to online documentation, including a range of client-friendly reports, an expression of wish form, and more.

We're also here to help. In fact, we have a dedicated team who help manage administration following the death of a client, and we've produced a guide for executors and administrators which details the entire process. Our wide range of trusts can help with client tax planning needs too, especially inheritance tax mitigation. And they can be used to exercise control over the passing of personal wealth to other individuals.

Other platform highlights

- We offer a robust due diligence process on client investment choices to align with regulatory demands.
- Funds can be stock transferred, allowing Investment Account ownership to be transferred.
- Bed & ISA, fund switching and model portfolio rebalances all include an element of pre-funding.
- Online security designed to support you when conducting compliance checks on your new and existing clients.

Committed service and an effortless experience

We have a range of services available to support the ongoing management of client assets on our platform, as well as a **dedicated team who work to help you along the way**.

Meet our industry-renowned technical team:



Paul Squirrell
National Pensions Development Manager



Don Manning
Retirement and Savings Development Manager

How we support you

- Telephone helpdesk, open Monday to Friday 9.00am - 5.30pm
- Specialist Retirement Solutions team for more complex enquiries
- Bulk data uploads possible
- Client Services teams and Account Managers who provide a professional, personal service
- Dedicated telephone team aimed at providing expertise on our comprehensive range of retirement and tax planning
- Secure email service
- Upload and send service available
- Digital signature facilities available

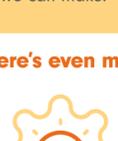
Further elements that benefit your business

- We're agile with our pricing structure, whether it's for individual cases or for requests to link family assets.
- Easy and cost-efficient integration with your own systems.
- We have a variety of new business and client management journeys online to reduce wet client signature requirements.
- Accounts can be paid into electronically, and transfers where the existing provider uses the Origo or Altus system can be completed without any signed letter of authority.
- Where a client holds income-producing assets, you have the option to pay the income distributions to your client's bank account on a selected date and frequency, pay it into the cash account, or reinvest it. It's completely flexible, and the instruction you give us can be specified at an account level, where all income funds will use the same option, or at a fund level.

Continuous investment in the future

As part of our continuous investment in the future, we launched a multi-million-pound programme that introduced a number of enhancements to our platform. And we're always looking forward to see what progress we can make.

And there's even more on the horizon. In fact, you can look forward to:



Further DFM enhancements



Auto-phased drawdown



Ongoing development to our adviser user experience and reporting suite

That's because we invest heavily, not only in our people, but in businesses like yours too. And we're always happy to provide you with industry knowledge and information on changes in regulation. Part of this sees us holding seminars throughout the year, run by our product experts, and online training materials and exam support videos can be accessed at any time.

All of these resources have been **carefully selected and designed to help support** the learning and development for all the business roles within your firm. And if this isn't enough, you also have access to our Onboarding team and Regional Platform Consultants, who can help you make the most of our services.

Brand strength and reliability

FundsNetwork is owned and backed by Fidelity International ('Fidelity'), which serves the investment needs of individuals, institutions and advisory firms across the globe. Independent and privately owned, Fidelity uses its purchasing power to negotiate share class pricing at the best possible level for customers, and always seeks parity pricing as a minimum. It also currently manages or administers £536.2bn* for investors worldwide (excluding US), while FundsNetwork currently administers £43.1bn** in assets, after becoming the first online fund platform for both private investors and adviser businesses to be launched in the UK.

Get in touch

If you'd like to know more about anything included in this document, or you'd like to talk about anything else, please contact your usual representative.

